



4346 NORTH CLARENDON AVENUE  
GARDEN SUITE  
CHICAGO, ILLINOIS 60613-1576

(773) 935-4425 • (773) 935-4426 Fax

BRETT HART  
PROPERTY MANAGER

February 15, 2002

Mr. Richard Terry  
Chief Executive Officer  
Peoples Energy  
130 East Randolph Street 24<sup>th</sup> fl  
Chicago, Illinois 60601

RE: Accounts:

1. 4500021576845 - 7749 Yates
2. 4500022187220 7455 S. Merrill
3. 4500022187605 4230 S. Michigan

Comp 02-0273  
33  
1/28/03  
AK

Dear Mr. Terry:

I am writing you as a last resort in my attempt to resolve pending issues with the above referenced accounts. Although I have repeatedly called Mr. Jeffrey C. Schaffer and left numerous messages, he has responded to neither my calls nor messages left on his voice mail. In respect to your busy schedule I am writing you with particular and specific requests and ask that you have someone within your company address them.

It is regrettable that due to oversights in your new business/application departments, these matters have progressed to such a serious level. In a recent hearing with The Illinois Commerce Commission, counsel representing Peoples Energy was not able to provide any documentation of my application process nor the many trust agreements I was required to personally submit to the offices on State Street.

- 1) In reference to 4500022187220, this account number does not match the recently submitted bills for this building: 4500021577073. Furthermore, conflicting info has been submitted by Mr. Schaffer and Mr. John Barna (Refer to 12/19/01 letter to Schaffer). There is only one meter at the building yet two different billings have been submitted.
- 2) In reference to all three of the above accounts, in setting up monthly installment payments for these accounts, Mr. Schaffer informed me that I would not be billed for interest or penalty. In fact, the billings include a sizeable penalty charge.
- 3) In reference to all three of the above accounts I am being billed for 'estimated' readings; contrary to the sworn testimony given at a recent ICC hearing.

Exhibit 33  
2 pages

After the last gruesome hearing I am eager to resolve all differences with Peoples Energy. I am sure your counsel has conducted research on my financial background; my credit records confirm that my credit rating is impeccable. I have talked with numerous supervisors, attempted to read meters and submit info to Peoples Energy. On several occasions the meter type described by the representative was not the actual type at the building ( 5 Dial type versus RootsSolid State Pulser). Furthermore, I am still not receiving bills for some of the accounts. Until all of these matters are resolved I am notating on my calendar to send installment payments with or without a bill. I am willing to pay for services rendered based on actual readings for the correct meters. Until such time when the issue is resolved for the 75<sup>th</sup>/Merril bldg account, here is \$5000 on account.

Looking forward to your response.

Sincerely,

E. Jerome Malry  
CC: Ck 7566 \$5000

## SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

MR RICHARD TERRY  
 LED  
 PEOPLE'S ENERGY  
 130 EAST RANDOLPH  
 24TH FL  
 CHICAGO, IL 60601

2. Article Number

(Transfer from service label)

7000 0520 0013 5507 4973  
~~5426 2593~~

PS Form 3811, March 2001

Domestic Return Receipt

102595-01-M-1424

## COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly)

B. Date of Delivery

C. Signature

☐ Agent☐ Addressee

D. Is delivery address different from item 1?

☐ Yes

If YES, enter delivery address below:

☐ No

3. Service Type

☒ Certified Mail☐ Express Mail☐ Registered☐ Return Receipt for Merchandise☐ Insured Mail☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

☐ Yes